

## Campsite rules and conditions

We let a pitch to you with the expectation that you will follow the usual customs of good camping and caravanning.

Pitches are available from 2pm on the day your visit commences. You must vacate by 11.00 am on the day of departure and leave the pitch in a clean and tidy state. Pitches offered are for one tent, motor home, caravan or camper van only. Cars (for most tent pitches) must be parked in our car park. A gazebo or similar maybe acceptable by prior request. Pitch price includes up to 6 occupants in your accommodation.

You must inform us of any changes and extra requirements prior to your arrival. Once you have made your booking, the price of the holiday will not be subject to change unless your holiday requirements change.

We will confirm your booking indicating that a pitch has been reserved for you on the dates required. The pitch offered will be based upon the information supplied by you.

You may request a specific pitch, **BUT THIS IS NOT GUARANTEED.**

Sometimes pitches have to be re-allocated depending on need. We will inform you if we need to make a change. Acceptance of a booking is not conditional on the allocation of a specific pitch. Bookings are not transferable in any circumstances. Alterations by you to a booking after confirmation, will incur an administration charge of £2 per alteration. The person who signs the Booking Form is responsible for the booking and warrants that they are over 18 years of age and that the party will not exceed the numbers stated on the booking form.

**NO REFUNDS ARE GIVEN EXCEPT UNDER THE TERMS AND CONDITIONS OF THE CANCELLATION PLAN. The plan does not cover adverse weather conditions.**

Payment by credit or debit card does not incur charges. If you wish to pay by cheque, the funds must be cleared at least 14 days before the start of your stay.

Cancellation by you due to inclement weather, non arrival of party members, arrival after the due date or events beyond our control do not result in a refund.

Groups of more than three couples or four families are by prior arrangement only. We are not able to accept bookings from parties of more than three or from unaccompanied persons under the age of 18. If we see a group forming (without prior consent), we will ask you to leave and no refund of monies will be paid.

The contract is with KLRUFC, Underley Park, Kirkby Lonsdale, LA6 2DS. KLRUFC will not be liable to any person visiting, for any personal injury, fatal or non fatal unless caused by a negligent act or omission by the company or its employees. KLRUFC will not be liable for any injury, loss or damage to any property including, motor vehicles and personal effects, howsoever caused or sustained.

If, after your arrival we are unable to provide the pitch allocated to you, we will offer a pitch of the same or higher specification. If we cannot offer an alternative pitch we will refund your total holiday cost, but you will have no additional claim against us. If you wish to extend your stay beyond the booked dates, there is no guarantee that the same pitch will be available. Whilst every effort is made to ensure that all advertised facilities are available, it may be sometimes necessary to close or limit a facility for safety or improvement reasons.

You must pitch as directed by the ground staff, not encroach upon any other pitches and consider fire risk limitation, safety and access. If you pitch outside the boundaries of your pitch or your unit is judged to pose a risk to the safety and comfort of others you will be asked to move.

The speed limit is 5mph. Please drive SLOWLY. This includes bicycles and any other wheeled conveyances. Drivers must hold a licence and have tax and MOT as appropriate. No recreational vehicles such as motorised scooters or quad bikes are allowed.

You must ensure children in your party are properly supervised at all times, in all areas of the park and all amenities and when cycling around the park.

If you bring a dog, this remains your responsibility at all times, must be on a lead and not left unattended. You must clean up after your dog.

Open fires and ground level barbecues are not permitted. The use of generators is not permitted on site. Cutting or damaging trees and other vegetation is strictly prohibited and the natural conditions are not to be disturbed. This includes tying ropes to, or driving nails into trees.

If there is a problem or dissatisfaction with any matters under our control, please notify us immediately, so we may have the opportunity to rectify issues. We cannot accept liability in relation to any claim of whatever nature if you fail to notify us within seven days from the end of your stay with us.

We reserve the right to ask you to leave at any point of your stay if the behaviour of any member of your party is unacceptable to us and no refund of monies will be paid.